**PT MANAGER USER STORIES**

Roles: Developer: Kevin Hills, Personal Trainers: Rest of the team

1. **As a trainer I wish to login to my account so that I can view my calendar and see my classes for any day**

Developer: How do you wish to login?

Trainer: Enter my own username and password into a screen

Developer: What happens after entering the correct login details?

Trainer: A menu showing all the features I can access, especially the calendar showing my classes for the day

Developer: What happens if the password has been forgotten?

Trainer: Click a "Forgot Password" button to reset it

Developer: After clicking the "Forgot Password" button what should happen?

Trainer: An email is sent which contains a link to a screen that allows the password to be changed

Developer thoughts and team discussions:

Need a user registration screen to allow new users to be added.

Need a login screen for clients and trainers. Need a forgotten password option.

Passwords must be encrypted and stored securely.

Username constraints? : 6 to 30 characters seems to be the accepted standard. Will consist of a combination of alphabetic and numeric characters.

Password constraints? : The standard minimum length is usually 8 characters with a maximum length of at least 64 characters. Special characters/Uppercase/Numeric characters?

Perhaps as a future enhancement - add two factor authentication i.e. verify the user by sending an authorisation prompt to their mobile phone.

The user information must include their role to be able to determine which features they can access.

1. **As a trainer I wish to add classes to my calendar so that clients can make bookings**

Developer: How would you like to do this?

Trainer: I would like a screen where I can choose the dates and times for a class plus enter my own information for that class.

Developer thoughts and team discussions:

Need a screen with a calendar to show events for both clients and trainers. Also need a class scheduling screen that gives a way to select the date range and times (Date and time pickers?). When storing the schedules in the database it should also add the event to the calendar.

1. **As a trainer i wish to be able to amend/cancel a class so that if I am sick or unable to make the class I can notify people as quickly as possible**

Developer: How would you like to do that?

Trainer: View all my classes scheduled and be able to cancel any of them

Developer thoughts and team discussions:

Need a screen to list all class times with an option to cancel any of them. Need to also cancel the calendar entry as well.

1. **As a trainer i wish to be able to send individual and group messages to clients so that I can communicate important and useful information to my clients**

Developer: How do you wish to do that?

Trainer: Create a group of one or more clients and send them a message

Developer thoughts and team discussions:

Need a chat screen highlighting new messages. Trainers and clients can create, send and reply to group or private messages.

1. **As a trainer I wish to be able to view client payments and change my payment information so that there are no problems if I change my card/account details**

Developer: How would you like to do this?

Trainer: Change my payment information on screen plus have an option to get a list of payments.

Developer: Are there any search criteria for the payment list?

Trainer: Choose payments by client and show the balance.

Developer: Does the client pay for individual classes or are there subscriptions?

Trainer: I would like them to pay for individual classes, or subscriptions

Developer: What are the subscriptions?

Trainer: Monthly/6 months/12 months

Developer thoughts and team discussions:

Need an account/profile screen where the trainer can enter/amend their payment information. Need a screen that lists payments and balances for a client. Need a payment screen for clients linked to a secure payment system. Client will need a screen to list their payments.

1. **As a trainer i wish to be able to add training programmes so that it helps give clients specific workout information and advice**

Developer: How would you like to do this?

Trainer: Enter new programs on a screen along with associated exercise/workouts

Developer: How would you like to enter the exercises/workouts?

Trainer: I would like to see a list of each day in the program with an option to view and enter various number of events per day

Developer thoughts and team discussions:

Need a screen to enter program details. Programs have varying durations so also need a screen to cater for this and varying number of events.

1. **As a trainer i wish to be receive notifications when I have a new message or there is activity related to my classes so that I can provide a good service to my clients**

Developer: How would you like to do this?

Trainer: I would like to see an icon at the top of the screen showing the number of new notifications and when selecting it shows a list of them

Developer thoughts and team discussions:

Need a notification icon at the top of the screen which opens a screen listing notifications with the latest at the top.

Roles: Developer: Kevin Hills, Clients: Rest of the team

1. **As a client I wish to be able to login to my account so that I can view my calendar and see the classes I have booked**

Developer: We have previously discussed a similar login system and calendar for trainers which can also be adapted to also be used for clients.

Developer thoughts and team discussions:

Clients can use the same login system and calendar as trainers.

1. **As a client I wish to be able to see information about personal trainers so that I can decide who is best for my needs**

Developer: What information would you like to view?

Client: A picture of the trainer along with information about their classes and specialities, contact details.

Developer thoughts and team discussions:

Create a trainer search screen and profile screen.

1. **As a client i wish to book a class with a specific personal trainer so that I can attend the right class for my needs**

Developer: How would you like to do this?

Client: I wish to search for classes linked to a trainer plus other criteria

Developer: What other criteria?

Client: The class type and length

Developer thoughts and team discussions:

Need a search screen with an option to view that class information

1. **As a client i wish to amend a class booking so that if i need to cancel/change a booking. I can without being charged.**

Developer: How would you like to do this?

Client: I would like to see a list of my bookings and have an option to cancel any of them

Developer thoughts and team discussions:

Need a screen to view class bookings and give an option to cancel a booking. Once a payment system has been implemented then need to ensure the client is refunded if they have already paid for that individual class (as long as cancelled before the class date).

1. **As a client i wish to have a way to pay for my classes and subscriptions so that i can easily pay at any time of the day or night**

Developer: How would you like to do this?

Client: Have a way to pay for a class on a specific date or pay for a subscription.

Developer thoughts and team discussions:

When booking a class there needs to be an option to pay for that class. Need a payment screen where clients can choose a subscription and pay for it via a secure payment system. Client will also need a screen to list their payments.

1. **As a client i wish to be able to send messages to a trainer so that i can ask questions about classes and programs**

Developer: We have previously discussed a similar system for trainers which can be adapted for clients to use as well

Developer thoughts and team discussions:

Clients can use the same chat system as trainers.

1. **As a client I wish to be receive notifications when I have a new message or there is activity related to my classes so that I can act on them if necessary as soon as possible**

Developer: We have discussed a similar notifications feature for trainers which can be adapted for clients as well.

Client: That’s sounds good

Developer thoughts and team discussions:

Clients can use the same notification feature as trainers.

Roles: Developer: Kevin Hills, System: Team members

1. **As a database system I want to be able to log activity so that user activity can be recorded/monitored**

Developer thoughts and team discussions:

Need to log all user activity in the database and keep track of chat messages to monitor abuse etc Need to make the user aware of this logging.